# Quest

# Endpoint Systems Management for Growing Organizations

Provision, manage, secure and service all your network-connected devices

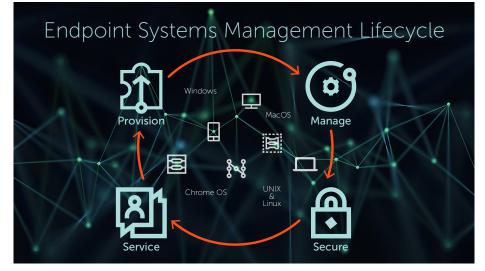
More and more endpoints are accessing your network every day — experts predict there will be 25 billion networkconnected devices by 2020. Manual methods for systems management simply cannot scale to meet these new realities, and juggling multiple point solutions leaves critical gaps.

There's a better way. KACE endpoint systems management appliances enable you to provision, manage, secure and service all your network-connected devices faster — giving your constrained IT team more time to innovate. Moreover, unlike traditional software solutions, the integrated, appliance-based KACE solutions enable fast implementation, easy administration and minimal maintenance, ensuring fast time to value — you can deploy in less than two weeks and see full ROI in as little as three months.\*

# PROVISION

IT organizations can't afford to waste valuable time struggling with one-off systems imaging, or risk employee productivity and efficiency by failing to provide timely OS updates, software installs and proper drivers.

The KACE Systems Deployment Appliance (K2000) offers a fast, automated way to execute large-scale system deployment across multiple remote sites, saving you time and money. It streamlines initial provisioning and ongoing administration of master system images and driver updates across diverse hardware platforms, reducing operational costs while ensuring that connected systems remain up to date and secure. Plus, the KACE appliance restores user settings and files so users can immediately be productive with their newly imaged systems, and it conserves precious bandwidth with multicasting.



KACE endpoint systems management appliances enable you to easily provision, manage, secure and service all your network-connected devices.

"The KACE Systems Deployment Appliance enabled us to image and deploy all 155 laptops in just one day, saving 80 hours of overtime, or the equivalent of \$20,000, in one hit."

Jason Thomas, CIO and IT Director, Green Clinic

#### **BENEFITS:**

- Streamline provisioning and administration across diverse systems
- Manage all network-connected systems and devices with a fully integrated solution
- Enhance security with automated patching, configuration management, policy enforcement and vulnerability scans
- Ensure availability and productivity with real-time alerts, a powerful service desk, easy user selfservice, remote control and mobile access

"We picked KACE because it was an integrated solution. We were using about seven different products to perform the inventory, imaging and remote system management that we now perform with just the KACE Systems Management Appliance and KACE Systems Deployment Appliance. It used to take us almost a whole day to deploy each machine with our custom software. Now we can deploy almost unattended."

Michael Carter, Network Administrator, San Bernardino County Superintendent of Schools

For more information, visit <u>https://quest.com/</u> solutions/endpoint-systemsmanagement/

#### MANAGE

Without an accurate and up-to-date inventory and automated workflows, you can't keep systems properly patched, control the endpoints connecting to your network or ensure appropriate software licensing — putting your organization at risk of security breaches, downtime and compliance failures.

With the KACE Systems Management Appliance (K1000), you can inventory and manage all network-connected devices in your growing organization. Available on premises as either a physical or a virtual appliance, or as a service via a hosted, cloud-delivered virtual appliance (KACE as a Service), KACE offers:

- Device discovery and inventory of all hardware and software connected to your network, including computers, servers, Chromebooks and connected non-computing devices
- IT asset management (ITAM) for comprehensive asset tracking and compliance reporting
- Endpoint security with automated OS and application patch management, vulnerability scanning, and security configuration enforcement

For organizations that need inventory and asset management only, Quest also offers the KACE Asset Management Appliance. Plus, you can access the KACE appliance from your Android or iOS mobile device using the KACE GO Mobile App, so you can remain effective even when you're away from a computer.

#### SECURE

With BYOD and the Internet of Things bringing more devices onto your network and 80,000 new malware variants created every day, it's more critical than ever to keep machines patched, maintain proper configurations and enforce security policies.

The KACE Systems Management Appliance and KACE as a Service automate all these tasks and more, enhancing the security of your network while saving you time. You will always know exactly what is connected to your network, and you can easily schedule, deliver and track OS and application

\*KACE customer survey, February 2016

patches, so your systems stay up to date and secure. Plus, prepackaged or custom policies streamline configuration management and enforcement, and comprehensive vulnerability scans ensure your systems are locked down.

### SERVICE

Of course, the ultimate goal of systems management is serving the organization. You need to ensure your users are happy and productive by spotting emerging issues, empowering users to help themselves and quickly resolving help desk tickets.

With the KACE Systems Management Appliance or KACE as a Service, delivering the service your organization needs is easy — no matter how far away your users might be located or whether you're in the office when an issue arises. KACE includes:

- Monitoring and alerting on a variety of computer and network attributes so you can proactively resolve emerging issues
- A full-featured service desk that streamlines ticketing workflows
- A self-service user portal that enables
  users to quickly get answers and create
  and track tickets
- **Remote control** that enables centralized problem resolution without site visits
- Mobile access to appropriate resources and actions for technicians and end users alike with the KACE GO Mobile App

# **ABOUT QUEST**

Quest helps our customers reduce tedious administration tasks so they can focus on the innovation necessary for their businesses to grow. Quest® solutions are scalable, affordable and simple to use, and they deliver unmatched efficiency and productivity. Combined with Quest's invitation to the global community to be a part of its innovation, as well as our firm commitment to ensuring customer satisfaction, Quest will continue to accelerate the delivery of the most comprehensive solutions for Azure cloud management, SaaS, security, workforce mobility and data-driven insight.

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